

Facility Services Hurricane/Storm Procedures

PRE-HURRICANE SEASON CHECKLIST

- Review Facility Services Hurricane/Storm Preparation Procedures four weeks prior to hurricane season defined as June 1st through November 30th
- Review Emergency Power Plan and review the Powerhouse readiness and operation plans
- Review the current Disaster Mitigation Contractor/Risk Management Standard Operating Procedure for tropical weather
- Meet with the current Disaster Mitigation Contractor to ensure understanding of anticipated needs and availability to respond
- Review personnel classifications and staffing for FPO during a hurricane/tropical storm. Document that a conversation with each employee that is designated as essential has occurred to ensure that the employee understands expectations and that special leave is not available when required to work.
- Review internal departmental call down process, including procedure update and employee phone numbers
- Review departmental communication plan and hierarchy of departmental decision makers
- Review defined location for employees to assemble for instructions during watch/warnings/storms
- Verify available supply of surplus radios, chargers and batteries are set up in all departments
- Executive Director Facility Services Operations meet with Innovation Park Facility Manager on hurricane procedures and generators for South Campus
- Verify operability of emergency radios dedicated to storm logistics & associated channels
- FPO representatives identified for LSU Emergency Operations Center (LSU EOC)
- Review list of first responder contacts (LSUPD, Fire, EMS, etc.)
- Review Debris Management Plan & Tree Hazard Assessment
- Meet with all Facility Services departments to review work order procedures for storms
- Ensure critical generator fueling procedures are in place

EMERGENCY RESPONSE LEVEL 1

National Weather Service establishes threat of hurricane/tropical storm conditions within 72 hours for any coastal area that could affect the LSU Baton Rouge Campus. The Executive Director of Facility Services-Operations activates Level One Emergency Response procedures, and the Executive Director of Organizational Development & Campus Outreach sends notification to all F&PO employees via email.

Department heads are responsible for oversight and direction of subordinate managers to ensure actions listed for hurricane/tropical storm preparations are implemented.

DEPARTMENTAL RESPONSIBILITIES

1. Inspect Trade Craft Office emergency lights and flashlights
2. Check all work trucks for fuel levels (always keep a minimum of ½ tank during Level 1)
3. Verify minimum flashlight battery supplies
4. Check all radios for operational deficiencies (replace any batteries that do not hold a charge for 12-hour minimum)
5. Per Departmental List, check duct tape supplies and nylon reinforced tape for minimum quantities
6. Check safety medical supply kits for minimum inventory
7. Ensure that all employees have rain gear
8. Review policy on essential personnel with all supervisors and determine potential staffing needs
9. Check shop stock materials
10. Inspect South Campus for storm readiness
11. Directors to revise emergency response level sequencing as needed.
12. Contractors not associated with PDC projects should be notified of Facility Services' level status by the respective project manager and directed to prepare accordingly. (See PDC section for directions)
13. OFS Directors establish a Ride Out Crew list and communicate to Operations Team

INDIVIDUAL DEPARTMENT RESPONSIBILITIES

FACILITY SERVICES:

1. Ensure correct phone numbers are on hand for essential personnel and contractors. Distribute phone numbers as needed	Customer Service Center
2. Contact LSU EOC regarding the timing of needed support	Operations
3. Email storm tracking information as new updates are available	
4. Fill and Test Tank & Pump	Landscape-Grounds
5. Fill reserve gasoline tank at golf course – 250 gal and check pump operation	
6. Top off Diesel Tanks (2 each – 500 gal)	
7. Have four (4) full propane tanks	
8. All air wells cleaned	
9. Deliver sand to Landscape Services pile and begin filling bags a. 500 on hand b. 100 filled & ready	
10. Chain saws are located and operational a. Sharp Chains b. Extra Chains c. Good mechanical condition d. Number available e. Gas & oil ready	Landscape-Arborists
11. Chippers located and staged a. Operational b. Sharp c. Fueled	
12. Communicate with refuse contractor to ensure all services are being performed until shelter in place is issued	Sustainability-Refuse
13. Ensure that the Emergency Response Vehicle (ERV) is stocked and fueled	Building Services
14. Ensure ERV keys are in a location for easy check out by first responders	

15. Compile an accurate list of locations of all emergency equipment, wet-vacs, pumps, blowers, squeegees, rakes & shovels 16. Prepare a current list of buildings with current or potential water issues 17. Assist Landscape Services in securing loose objects across campus 18. Inspect all wet vacuums and pumps; perform preventative maintenance as needed. 19. Ensure that all emergency equipment has hoses, connectors, and extension cords required to operate; replace as needed 20. Coordinate with Environmental Manager for the location of additional fans and dehumidifiers for emergency use	
21. Inspect fuel amounts for all moving trucks and correct any operational issues 22. Pick up any loose furniture or special events material located outside of buildings 23. Set aside an inventory of rope, rope stands, barricades, and sign stands for emergency response 24. Clear the area around the Special Events warehouse; remove all pallets, trash, furniture, etc.	Movers
25. Verify operation of portable generator 26. Check all generator fuel levels 27. Check all generators to ensure start up 28. List all generators that are out of service and those with operating concerns. Send this list to the EOC and appropriate Building Coordinator(s) 29. Check diesel fuel stock on hand (min. 500 gal.) 30. Contact fuel vendors to reserve tanker for possible delivery to LSU 31. Check 500-gallon portable Fuel Tank – Filled & pump operable 32. Check Stores stock for minimum S.O./extension cord stock 33. Verify supply of high voltage fuses, wire and splicing material	Electrical & Hi Volt
34. Verify the operation of portable pumps and condition of hoses 35. Verify operation of sump pumps (if not checked in past 30 days) 36. Verify 6" trash pump operational 37. Check welding shop minimum inventory for consumable supplies 38. Check truck mounted welding machines for fuel and operation	Plumbing
39. Check portable welding machines for fuel level, oil level and air in tires 40. Ensure proper working condition of machines 41. Check minimum 15mil poly supply 42. Fill extra gasoline cans (4 each–5-gallon cans) 43. Check gutters for debris; clean if necessary	Sheetmetal
44. Verify that forklift is operational 45. Check minimum plywood supply (shop stock 20 sheets) 46. Verify count and location of plywood used for DHFS shelter	Carpenters

UNIVERSITY STORES:

1. Monitor In-ground fuel tanks to ensure adequate supply 2. Check stock of plywood, lumber, duct tape, gas and poly	
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| 3. Verify current inventory levels of critical items as identified by craft supervisors | |
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PLANNING DESIGN & CONSTRUCTION:

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| <ol style="list-style-type: none"> 1. Notify all PDC Contractors of Facility Services' level status 2. Communicate the following to all PDC Contractors for Level 1: <ol style="list-style-type: none"> a. All sites must be secured, as best possible, to prevent wind-borne debris and materials b. All work areas are to be checked for unsecured material c. All dumpsters/trash bins are to be emptied and covered d. Tools and materials not in use are to be properly stored e. All drainage lines must be cleared and unobstructed f. Take necessary action to reduce exposure to leaking and flooding of new and existing interiors g. All appropriate materials should be protected from moisture h. All exposed utilities and connections should be protected i. Remove fence screens if possible or at minimum inspect screens to ensure they are adequately tied j. Any loose or missing fence screens must be repaired immediately following the storm k. Excavation areas are to be checked for additional shoring needs l. Scaffolding to be inspected to ensure it is adequately tied m. All temporary construction buildings/containers to be securely tied down n. Contractors to verify all storm water protection is staked down and secured |
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EMERGENCY RESPONSE LEVEL 2

National Weather Service establishes threat of hurricane/tropical storm conditions within 36 hours for any coastal area that could affect the LSU Baton Rouge Campus. The Executive Director of Facility Services-Operations activates Level Two Emergency Response procedures, and the Executive Director of Organizational Development & Campus Outreach sends notification to all F&PO employees via email.

Department heads are responsible for the oversight and direction of subordinate managers to ensure actions listed for hurricane/tropical storm preparation are implemented. Implement all actions of Level 1 in addition to the following:

DEPARTMENTAL RESPONSIBILITIES

1. Verify that all actions for Level 1 have been completed
2. Check that all work trucks have two (2) rolls of duct tape, a flashlight, spare flashlight batteries, and caution tape
3. Ensure that all supplies, materials, tools, etc. listed under ER-1 and ER-2 are on hand
4. Suspend all work, except for Hurricane Preparation, until preparations are complete
5. Check all truck beds and remove stored materials that can be carried by high winds
6. Prepare South Campus Complex for storm
7. Continue to track location and estimated landfall location and time; revise response plans as needed
8. Meet with all supervisors and key response personnel to review the response plan and preparations

9. Executive Directors to revise emergency response level sequencing as needed
10. Finalize list for shifting personnel to 24-hour coverage before, during and after the storm
11. Set tentative time for shifting personnel to 24-hour coverage
12. Contractors not associated with PDC projects should be notified of Facility Services' level status by the respective project manager and directed to prepare accordingly. (see PDC Section for directions)

INDIVIDUAL DEPARTMENT RESPONSIBILITIES

FACILITY SERVICES:

1. Provide Ride Out employee list to LSU EOC for food and lodging	Operations
2. Compile a preliminary count of Ride Out personnel on 24-hour coverage	
3. Set up work orders, by department, for CAT B work.	Customer Service Center
4. Review with all staff the different categories of work a. CAT A - Debris b. CAT B – Emergency protective measures c. CAT E – Repairs	
5. Review account numbers set up for the storm with CSC personnel	
6. Fill up/top off a. All Diesel Equipment – backhoes, excavator, skid steer, tree equipment, etc. b. Diesel Storage Tanks	Landscape Grounds
7. Locate extra 3-gallon gasoline cans (5 each)	
8. Advise Athletics to anchor or remove any portable toilets on campus related to athletic events	
9. Lay down all street signs & remove all metal stand signs	
10. Storm drains checked and cleaned if necessary c. Quad d. Highland Road e. Lab School f. Old SNCC g. President's Residence h. Perimeter drains at Facility Services complex i. Tiger Gift Center j. Foster Hall k. Union Oak Grove & Free Speech Ally l. Law Center	
11. Refuse transfer station readiness check	Sustainability-Refuse
12. Remove all newspapers from stands; secure stands as needed	
13. Pick up or secure plastic cans currently in use	
14. Distribute revised emergency call-out list.	Building Services
15. Check showers in Facility Maintenance Shop & stock with towels, soap & shampoo	
16. Meet with all custodial crews and review response plans	
17. Inspect all buildings for potential issues, such as stopped up drains, loose material, and other safety issues	
18. Distribute flashlights and batteries, as needed	
19. Stock rakes, shovels, squeegees, as needed	

20. Stock trash bags, disinfectant cleaners and other cleaning materials, as needed	
21. Re-check the Emergency Response vehicle and ensure that it is stocked and fueled	
22. Print and distribute an accurate list of locations of all emergency equipment, wet-vacs, pumps, blowers, squeegees, rakes, shovels etc.	
23. Print and distribute a current list of buildings with known or potential water issues	
24. Advise Customer Service and Landscape Services of any drains, light wells, etc. that do not drain	
25. Remove or tie down loose materials at Vet Med	Vet Med
26. Communicate Ride Out Team to Mechanical Director and Operations team	
27. Check all pumps in air wells and ensure proper operation	Plumbing
28. Secure and prepare any excavation sites in use by the Plumbing unit	
29. Fill gas cans for gas powered pumps and equipment	
30. Review GE Turbine general operations with Powerhouse in preparation for total loss of Entergy power	Electrical & Hi Volt
31. Have diesel tank truck placed on standby	
32. Top off portable diesel fuel tank	
33. Contact University Stores to ensure Fuel tanks are full	
34. Charge forklifts	
35. Re-check 500-gallon portable fuel tank and top off	
36. Verify voltage and connection of Dining Facility generator	
37. Connect wire at generator end and lay out wire route from generator to loads at Dining Facility designated for use (coordinate test run)	
38. Review critical loads with HV Electrical & Facility Electrical, etc. (have plans and drawings on hand)	
39. Review status of backup feeders. Send list of feeders that are down to Executive Director of Facility Services Maintenance	
40. Check generators at Field House & Assembly Center	
41. Take down all banners	
42. Ensure that all contractors are on standby for emergency abatement in the event of building damage.	Environmental
43. Place order for 15mil poly and plywood, as needed	Carpenters/
44. Move all equipment to Facility Services parking lot	Sheetmetal

UNIVERSITY STORES:

1. Order inventory, as needed, to meet critical inventory levels established by craft supervisors
2. Top off in-ground fuel tanks
3. Alert key vendors of potential material needs
4. Locate generator at FuelTrac pump and verify the card swipe can be deactivated if required

PLANNING DESIGN & CONSTRUCTION:

1. Notify all PDC Contractors of Facility Services' level status change
2. Verify that construction sites are clean and covers are provided for dumpsters/trash bins
3. Tools and materials not in use are to be properly stored

4. All work areas are to be checked for unsecured material
5. Excavation areas are to be checked for additional shoring needs
6. Construction fencing to be inspected to ensure they are adequately secured for PDC jobsites
7. Scaffolding to be inspected to ensure they are adequately tied
8. All temporary construction buildings/containers to be securely tied down
9. Contractors to verify all storm water protection is staked down and secured

EMERGENCY RESPONSE LEVEL 3

National Weather Service establishes threat of hurricane/tropical storm conditions within 12 hours for any coastal area that could affect the LSU Baton Rouge Campus. The Executive Director of Facility Services-Operations activates Level Three Emergency Response procedures, and the Executive Director of Organizational Development & Campus Outreach sends notification to all F&PO employees via email.

Department heads are responsible for oversight and direction of subordinate managers to ensure actions listed for hurricane/tropical storm preparation are implemented. Implement all actions of Level 1 & 2 in addition to the following:

DEPARTMENTAL RESPONSIBILITIES

1. Issue instructions to employees on reporting to work post-storm, and activate shift rotation for continual recovery services
2. Verify that all radios are charged and issued to employees
3. Send radios home with key contacts (Backup to local telephone service for communication during and after the storm.)
4. Maintain enough radios on site for use during the storm and to begin post- storm activities
5. Top off fuel tanks in all trucks
6. Advise all crews of emergency status and review response plans
7. Departments to communicate to personnel their functions and time for them to return to campus
8. Directors to revise emergency response level sequencing as needed
9. All leave suspended for directors, managers, and essential personnel
10. Designated FPO representatives report to LSU EOC
11. Post important phone numbers on the Customer Service white board (EOC, Parent Hot Line, Res Life)
12. Contractors not associated with PDC projects should be notified of Facility Services' level status by the respective project manager and directed to prepare accordingly. (see PDC Section for directions)

INDIVIDUAL DEPARTMENTAL RESPONSIBILITIES

FACILITY SERVICES

1. Convert Customer Service Center to 24-hour operation at EOC	Customer Service Center
2. Set up office with lanterns and extra flashlights	
3. Set up file with buildings in OFS-Data Hub/Emergency Events	
4. Confirm meal & lodging information for staff	Operations
5. Update LSU EOC with Facility Services information	
6. Contact EOC for a list of Residential Life facilities with students in them and	

provide the list to the Customer Service Center	
7. Contact Vendors to discontinue services and be on standby for after storm, in the event extra support is needed	Landscape-Arborists
8. Trucks – fueled & operational 9. Backhoe/loader – fueled 10. Produce a list of critical areas needing sandbags 11. Fill sandbags & deliver across campus 12. Dump Truck – operational a. Athletic Backhoe (as needed) 13. Backhoe/loader - operational b. Emergency generator – fueled, operational, & tested 14. Sweeper -fueled & operational 15. Test Generator	Landscape-Grounds
16. Strategically place equipment, materials, plastic sheeting, tape, etc. at anticipated problem areas 17. Stock extra cleaning supplies, including paper goods, trash bags, etc., as needed 18. Remove all materials from outside alley	Building Services
19. Secure forklift at Facility Services	Movers
25. Store portable HVAC at Facility Services for cafeteria & server room	HVAC
26. Place weather critical equipment in Auto Shop 27. Lower all lift booms 28. Ensure Frey Generator fuel level is full 29. Have generators and cables delivered to designated buildings for connecting to electrical systems per distribution list 30. Contact EOC to notify all fraternities & sororities that they are on Entergy power	Electrical & Hi Volt
31. Emergency water pumps – fueled, operational, and tested 32. Pumps - fueled, operational, tested	Plumbing
33. Contact elevator contractor to shut down all elevators (if directed by EOC) 34. Contact supplemental manpower vendors to schedule personnel on standby for cleanup	Carpenters
35. Supply visqueen to buildings with known roof leaks to cover equipment 36. Lower all lift booms	Sheetmetal
37. Contact natural gas supplier to verify natural gas supply and identify any potential issues	Mechanical Systems Director

UNIVERSITY STORES:

1. Notify fuel vendor of pending emergency response 2. Prepare warehouse to stage water, tarps and food 3. Take a measurement of current fuel and inventory levels to be provided to EOC	
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PLANNING DESIGN & CONSTRUCTION:

1. Notify all PDC Contractors of Facility Services' level status change
2. Final verification that construction sites are clean and covers are provided for dumpsters/trash bins
3. Tools and materials not in use are to be properly stored
4. All work areas are to be checked for unsecured material
5. Excavation areas are to be checked for additional shoring needs
6. Final inspection to ensure all construction fencing is properly secured for PDC projects
7. All scaffolding to be inspected to ensure it is adequately tied down
8. All temporary construction buildings/containers to be securely tied down
9. Contractors to verify all storm water protection is staked down and secured

EMERGENCY RESPONSE LEVEL 4: STORM HITTING CAMPUS-SHELTER IN PLACE

National Weather Service establishes hurricane/tropical storm is making landfall and affecting the LSU Campus.

- **NO WORK TO BE DONE UNTIL EOC GIVES NOTIFICATION TO PROCEED**
- Customer Service Center to maintain phones, set up work orders, dispatch personnel per EOC request and only with EOC approval
- All Facility Services crews operate on radio channel Events 1 for communication with the EOC and the Customer Service Center
- Facility Services operating on 24-hour coverage

POST-STORM RESPONSE

- Evaluate campus and notify Customer Service and EOC of all work needed via radio channel Events 1. They will enter appropriate work orders. Take pictures of damage and send them to Operations Team and/or attach to work orders.
 1. Architectural Systems team divides campus into zones, walks exterior of buildings and then interior common areas
 2. Building Services team walks flood prone buildings to check for water
 3. Landscape team checks roadways, walkways, and other outdoor areas for debris and fallen trees
 4. LSUPD patrols and informs EOC of any building/debris issues they observe
 5. Powerhouse assesses status of facilities and equipment at the Main Plant and Highland Plant
- Powerhouse switches to cogeneration hurricane operations if required
- Notify EOC of damage to campus, debris, and/or impassible roads
- Under the direction of the LSU EOC, perform work and support operations to protect campus from further damage
- Operations Team to contact and communicate with the disaster mitigation contractor if disaster mitigation services are required

- In the event of major damage, PDC will assist in post-storm assessments as needed
- Check generators – Refill after 8 hours of operation
- Distribute meals in shifts
- As directed by the EOC, have Building Coordinators evaluate buildings and send notification to EOC and facilityservices@lsu.edu regarding facility damage
- Operations Team to meet with Risk Management for all buildings with damage
- University Stores to monitor material stock usage and re-order as needed
- In the event of a shelter activation, EHS to work with EOC and Shelter Manager to assist with hazardous disposal and any spills that may occur

TRACKING COST

- Cost to be tracked by type of damage, location, and account number
 1. Work orders to be set up by building and type of incident
- Copies of all invoices and pictures to be uploaded to the applicable work orders, and detailed comments entered describing work performed.
 1. Issue contracts, as necessary, for mitigation or to repair damage on campus. Contractors are to report work by location and turn in before/after pictures of work to their respective LSU contact
 2. In the event of a declared FEMA event, detailed documentation must be kept regarding disposal of all debris and materials, as well as temporary emergency repairs